

All Nutribullet products: Nutribullet 600, Nutribullet 900 Pro, Nutribullet RX, Magicbullet and Nutribullet accessory kits are covered by a 1 year warranty from the date of purchase of the unit from the retailer. Within this 1 year warranty period the consumer can return these items to the retailer they purchased the goods from, for either a refund or an exchange. This is only applicable if there is a genuine fault with the product and this will be verified by Beaumex upon return.

Please note any item returned to Beaumex that is found to be not faulty will not be credited to the retailer.

The process is as follows:

- The retailer will request an RMA reference from Beaumex by e-mailing the returns department at returns@beaumex.ie . You can also call **01 4191100** and ask for our Returns Department. Please note this number is not to be issued to consumers and is only for retailer use.
- The Beaumex returns department will issue the RMA number and this must be used for the authorised return only. RMA's will only be issued by e-mail to the retailer.
- The returned unit must be complete and with all packaging. **Please note:** If the retailer replaces the faulty unit with a new item the packaging for the new item issued must be retained so that the faulty unit can be returned to Beaumex in the complete packaging.
- A POP (Proof of Purchase) issued by the retailer must be included with all returns.

On approval of the return by Beaumex and the RMA being issued, the faulty product can then be returned to Beaumex. Beaumex will in turn collect the goods from the retailer for credit. On inspection in Beaumex if the unit is found to not be faulty no credit will be issued to the retailer.

All faulty returns should be returned with the following information:

- Model Number and type
- Serial Number
- Date of Purchase (proof of purchase has to be attached). **Please note:** Receipt to be attached to the unit.
- Product Fault – identified faults needs to be marked clearly on the item for return to Beaumex.

All goods returned must be in their original packaging and with all accessories included.

All **HighStreetTV** products carrying the Nutribullet, Nutribullet Pro or Nutribullet RX brands have a 1 year consumer guarantee which commences from the original date of purchase from the retailer.

The return of items to Beaumex is governed by the Beaumex general Conditions of Sale and Beaumex Returns Policy which can be viewed on the Beaumex website beaumex.ie.

Policies and procedures are subject to change and you should consult this page for the latest effective version.

